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| Jerica Hanna | 140 west broad oak dr  North English, IA 52316  **319-461-2426**  **Jericahanna04@gmail.com** |
| EXPERIENCEMcDonalds— *Crew Member*May 2021 - PRESENT Crew Member, 01, 2021, Current Job  McDonalds – Williamsburg, Iowa   * Worked well with teammates and accepted coaching from the management team. * Took orders, prepared meals and collected payments * Collaborated with team members to complete orders.   Waitress, 02/2020 to 05/2020  Malt Shop – North English Iowa   * Kept server areas clean and stocked to increase efficiency while working tables. * Used cash registers and credit card machines to cash out customers. * Maintained customer satisfaction with timely table check-ins to assess food and beverage needs. * Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals, and walk-in business.  EDUCATIONIndian Hills Community College — *Computer Software Development* August 2023 - February 2025 Associates Degree in Software Development; (Anticipated February 18th 2025) Hobbies/VolunteerHobbies Practicing coding in my spare time, arts and crafts, cooking, and working, constantly improving. | LANGUAGE SKILLS  * HTML Python CSS * Java I & II Cobol Javascript * C#  APPLICATION SKILLS  * GitHub Visual Studio PyCharm   SOFT SKILLS Creative & Critical Thinking  Conflict Resolving  Team Work  Listening |
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